

D Asia Travels Sdn Bhd — Privacy Policy

Company Name: D ASIA TRAVELS SDN. BHD.

Registration No: 960278-M

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1. Introduction

D Asia Travels Sdn. Bhd. ("we", "our", "us") respects your privacy and is committed to protecting your personal data in accordance with the Personal Data Protection Act 2010 (PDPA) of Malaysia. This Privacy Policy explains how we collect, use, disclose, and safeguard your personal data when you interact with us.

2. Personal Data We Collect

We may collect information such as full name, NRIC/passport number, contact information, travel preferences, payment details, and emergency contact information. We may also collect data from your communication with us or through our website.

3. How We Collect Your Data

Your personal data may be collected when you make a booking, submit a form, contact us via phone or email, participate in a survey, or visit our website or social media pages.

4. Purpose of Data Collection

Your data is collected for processing travel bookings, communicating with you, complying with regulations, providing support, marketing (with consent), and internal record-keeping purposes.

5. Disclosure of Your Personal Data

We may share your data with airlines, hotels, tour operators, insurance companies, government authorities, and service providers to facilitate travel arrangements. All third parties must adhere to strict confidentiality requirements.

6. Data Retention

We retain personal data as long as necessary to fulfill the purpose for which it was collected or as required by law. Afterward, it will be securely deleted or anonymized.

7. Data Security

We employ appropriate security measures to protect your data from unauthorized access, alteration, or disclosure. Access is restricted to authorized staff only.

8. Your Rights

You have the right to access, correct, or withdraw consent for your personal data. Requests can be submitted to our Data Protection Officer (DPO) at rsvn@dasiatravels.com.

9. Use of Cookies and Website Tracking

We may use cookies to improve website functionality and user experience. You can disable cookies in your browser settings, but this may affect performance.

10. Marketing and Communication

We may send promotional emails and offers with your consent. You can unsubscribe at any time by following the unsubscribe link or contacting us directly.

11. Transfer of Personal Data

Your data may be transferred or stored outside Malaysia for travel-related purposes. We ensure adequate protection in such transfers.

12. Updates to This Policy

We may update this policy periodically to reflect changes in law or business practices. The latest version will always be available on our website.

13. Contact Us

For questions or complaints, please contact our Data Protection Officer (DPO) at rsvn@dasiatravels.com or call +6012 214 0469.

Acknowledgment

By engaging our services or submitting your personal data, you acknowledge that you have read and understood this Privacy Policy and consent to the collection and processing of your data as described herein.

Client Signature

For D Asia Travels Sdn Bhd