

Terms and Conditions

Last updated: October 2025

Welcome to D Asia Travels Sdn Bhd (KPL-6640).

These Terms and Conditions ("Terms") apply to all bookings and travel services provided by D Asia Travels Sdn Bhd ("the Company", "we", "us", or "our"). By using our website or making a booking, you agree to be bound by these Terms.

1. Company Details

D Asia Travels Sdn Bhd

Company Registration No.: 960273-M

Licensed by: Ministry of Tourism, Arts and Culture Malaysia (MOTAC) - License No. KPL-6640

Address: No 24-2, Jalan Pusat BCH 1/3, Bandar Country Homes, 48000 Rawang, Selangor, Malaysia

Phone: +603-6734 0133

Email: info@dasiatravels.com

Website: www.dasiatravels.com

2. Booking Terms

- All bookings are subject to availability and confirmation.
 - A deposit or full payment (as specified) must be received to confirm a booking.
 - Upon receiving payment, a confirmation invoice or receipt will be issued.
 - The customer is responsible for verifying all booking details are correct (dates, names, itinerary).
 - D Asia Travels reserves the right to decline or cancel any booking without notice in cases of incomplete or invalid information.
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3. Payment Policy

- Payments can be made via bank transfer, credit card, or other approved methods.
- A deposit of 50% of the total package cost is required at the time of booking unless otherwise stated.
- The balance payment must be made at least 14 days before the departure date.
- Failure to complete payment may result in automatic cancellation of the booking without refund.

4. Cancellation & Refund Policy

If you wish to cancel your booking, you must notify us in writing (via email). The following cancellation fees apply:

Notice Period Before Departure	Refund Entitlement
30 days or more	70% refund
15-29 days	50% refund
Less than 14 days	No refund

- Administrative fees and any non-refundable charges from airlines, hotels, or third-party suppliers will be deducted from all refunds.
- Refunds (if applicable) will be processed within 30 working days after written confirmation.
- In case of tour cancellation by D Asia Travels due to unforeseen events, customers will receive a full refund or an alternative arrangement of equivalent value.

5. Amendment Policy

- Any request for amendments (e.g., change of travel date, name correction, itinerary adjustment) must be made in writing.
 - Amendments are subject to approval and additional charges may apply.
 - Once tickets or hotel vouchers are issued, changes may not be permitted by suppliers.
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6. Travel Documents

- Customers must ensure that passports are valid for at least 6 months from the date of departure.
 - It is the traveller's responsibility to obtain all necessary visas, entry permits, and vaccination certificates.
 - D Asia Travels shall not be liable for refusal of entry or denial of boarding due to incomplete documentation.
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7. Travel Insurance

- All customers are strongly advised to purchase comprehensive travel insurance covering medical expenses, trip cancellation, personal accident, and baggage loss.
 - D Asia Travels is not responsible for any loss or injury during travel.
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8. Tour Information and Itinerary

- The itinerary provided is for general guidance and may change due to weather, local conditions, or unforeseen circumstances.

- D Asia Travels reserves the right to alter, amend, or substitute parts of the itinerary when deemed necessary for customer safety or operational reasons.
 - Substitutions will be of equal or greater value whenever possible.
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9. Responsibilities and Liabilities

- D Asia Travels acts only as an agent for airlines, hotels, transport operators, and other suppliers.
 - We are not liable for any loss, injury, delay, damage, or expense caused by third-party providers, natural disasters, political unrest, or other events beyond our control.
 - Our maximum liability shall not exceed the total amount paid for the booked services.
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10. Force Majeure

D Asia Travels shall not be held responsible for failure to perform obligations due to acts of God, natural disasters, war, pandemics, government restrictions, strikes, or any event beyond our control.

11. Customer Conduct

- Customers are expected to conduct themselves respectfully towards guides, staff, and fellow travellers.
 - Any behaviour deemed inappropriate or harmful may result in termination of services without refund.
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12. Intellectual Property

All content on this website—including text, images, logos, and materials—is the property of D Asia Travels and protected by copyright laws. Unauthorized use is prohibited.

13. Governing Law

These Terms and Conditions shall be governed by and interpreted in accordance with the laws of Malaysia.

Any disputes shall be submitted to the exclusive jurisdiction of Malaysian courts.

14. Contact Us

For any questions regarding these Terms, please contact:

 info@dasiatravels.com