

D Asia Travels Sdn Bhd — Standard Cancellation Policy

Company Name: D ASIA TRAVELS SDN. BHD.

Registration No: 960278-M

Address: No 24-2, Jalan Pusat BCH 1/3, Bandar Country Homes, 48000 Rawang, Selangor

Phone Number: +6012 214 0469

Email: rsvn@dasiatravels.com

1. General Terms

This policy applies to all travel arrangements made through D Asia Travels Sdn Bhd ("the Company"). By confirming a booking, the Client agrees to these terms. All requests for amendment or cancellation must be made in writing to rsvn@dasiatravels.com.

2. Payment and Confirmation

A **non-refundable deposit of RM500 per person** is required upon booking confirmation to secure reservations. Full payment must be made **no later than 30 days before departure**. Failure to pay by the due date may result in automatic cancellation and forfeiture of the deposit.

3. Cancellation by the Client

If the Client cancels a confirmed booking, the following cancellation fees will apply. No refund will be provided for partially used services or non-refundable bookings.

Notice Period Before Departure	Cancellation Fee (per person)
More than 30 days	RM500 deposit (non-refundable)
15–29 days	50% of total tour cost
08–14 days	75% of total tour cost
07 days or less / No-show	100% of total tour cost

4. Cancellation by D Asia Travels

The Company reserves the right to cancel any tour due to unforeseen circumstances such as insufficient participants, government restrictions, or force majeure events. In such cases, Clients will receive either a full refund minus irrecoverable supplier costs or an alternative travel date.

5. Amendment / Postponement by Client

Any changes after booking confirmation are subject to administrative fees and supplier approval. Additional costs resulting from amendments must be borne by the Client.

6. Force Majeure

D Asia Travels shall not be held liable for cancellations caused by events beyond its control including natural disasters, pandemics, war, or government actions. Refunds depend on third-party supplier policies.

7. Refund Process

Approved refunds will be processed within 30–45 working days from written cancellation. Bank or transfer charges are borne by the Client.

8. Group Bookings

Group tours (10 pax and above) are subject to stricter cancellation terms and deposit requirements, specified in the group quotation.

9. No-show & Early Departure

No refund is applicable for no-shows or early departures after the commencement of travel.

10. Policy Updates

D Asia Travels reserves the right to amend this policy at any time without prior notice. The version effective at the time of booking will apply.

Summary:

- RM500 deposit upon confirmation (non-refundable)
- 30 days+ notice: Deposit forfeited only
- 15–29 days: 50% charge
- 7 days or less: No refund
- Force majeure: Case-by-case basis

Client Signature

For D Asia Travels Sdn Bhd