

D Asia Travels Sdn Bhd — Terms and Conditions

Company Name: D ASIA TRAVELS SDN. BHD.

Registration No: 960278-M

Address: No 24-2, Jalan Pusat BCH 1/3, Bandar Country Homes, 48000 Rawang, Selangor

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1. Contract Formation

By confirming a booking and paying a deposit, the Client agrees to a binding travel contract with D Asia Travels Sdn. Bhd. All bookings are subject to availability and written confirmation by the Company.

2. Payment Terms

A non-refundable deposit of RM500 per person is required upon confirmation. Full payment is due no later than 30 days before departure. Failure to pay may result in cancellation and forfeiture of deposit.

3. Prices and Inclusions

All prices are quoted in Malaysian Ringgit (RM) and include only services specified in the itinerary. Prices exclude visa fees, insurance, and personal expenses. The Company reserves the right to revise prices due to currency fluctuations or supplier surcharges.

4. Cancellations and Refunds

Refer to the official Cancellation Policy for detailed terms. Refunds, when applicable, are processed within 30–45 working days. Airline and hotel refunds follow supplier policies and may include administration fees.

5. Amendments and Changes

Changes after confirmation are subject to administrative fees and supplier approval. Major amendments such as name or date changes may be treated as cancellations and rebookings.

6. Travel Documents

Clients are responsible for obtaining valid passports, visas, and required travel documents. The Company is not liable for losses caused by incomplete or inaccurate documentation.

7. Travel Insurance

Clients are strongly advised to purchase comprehensive travel insurance covering cancellations, accidents, medical emergencies, and loss of belongings.

8. Responsibilities and Liabilities

The Company acts as an agent for airlines, hotels, and other suppliers and is not liable for their acts or omissions. The Company is not responsible for losses or delays caused by circumstances beyond its control.

9. Force Majeure

In the event of natural disaster, war, pandemic, or government restrictions, the Company will make reasonable efforts to amend or refund bookings in accordance with supplier policies.

10. Client Responsibilities

Clients must behave respectfully and comply with local laws. The Company reserves the right to terminate participation without refund in cases of misconduct or unsafe behavior.

11. Complaints and Disputes

Complaints must be reported immediately during travel. If unresolved, written complaints must be submitted within 7 days after return. All disputes are governed by Malaysian law.

12. Privacy and PDPA

Personal data collected will be processed according to the Company's Personal Data Protection Notice (PDPA). By booking, clients consent to such processing.

13. Acknowledgment

By signing or confirming this booking, you acknowledge that you have read, understood, and accepted these Terms and Conditions.

Client Signature

For D Asia Travels Sdn Bhd