

D Asia Travels Sdn Bhd — Standard Cancellation Policy

Effective Date: [Insert Date]

Company: D Asia Travels Sdn Bhd (KPK/LN [Insert License No.])

Address: [Insert Address, Kuala Lumpur, Malaysia]

Contact: rsvn@dasiatravels.com | +60-[Insert Phone Number]

1. General Terms

This policy applies to all travel arrangements made through D Asia Travels Sdn Bhd. By confirming a booking, the client agrees to these terms. All cancellation or amendment requests must be submitted in writing to rsvn@dasiatravels.com.

2. Payment and Confirmation

A **non-refundable deposit of RM500 per person** is required upon booking confirmation to secure the reservation. Full payment must be made **no later than 30 days before departure**. Failure to make full payment by the due date may result in automatic cancellation and forfeiture of the deposit.

3. Cancellation by the Client

If the client cancels a confirmed booking, cancellation fees apply as per schedule below. No refund for partially used services or non-refundable bookings.

Notice Period Before Departure	Cancellation Fee (per person)
More than 30 days	RM500 deposit (non-refundable)
15–29 days	50% of total tour cost
08–14 days	75% of total tour cost
07 days or less / No-show	100% of total tour cost

4. Cancellation by D Asia Travels

The Company may cancel a tour due to unforeseen circumstances (e.g., insufficient participants, government restrictions). Clients will be offered a full refund minus irrecoverable costs or an alternative travel date.

5. Amendment / Postponement by Client

Amendments after booking confirmation are subject to administrative fees and supplier approval. Any additional costs from amendments must be borne by the client.

6. Force Majeure

D Asia Travels is not liable for cancellations due to events beyond control such as war, natural disaster, pandemic, or flight disruption. Refunds depend on supplier policies.

7. Refund Process

Approved refunds will be processed within 30–45 working days. All bank or transfer charges will be borne by the client.

8. Group Bookings

Group bookings (10 pax and above) have stricter cancellation terms, stated clearly in group quotations.

9. No-show & Early Departure

No refund for no-show or early departure once travel has commenced.

10. Policy Updates

D Asia Travels reserves the right to amend this policy without prior notice. The version valid at time of booking applies.

Summary:

- RM500 deposit upon confirmation (non-refundable)
- 30 days+ notice: Deposit forfeited only
- 15–29 days: 50% charge
- 7 days or less: No refund
- Force majeure: Case-by-case

Client Signature

For D Asia Travels Sdn Bhd