

At D Asia Travels Sdn Bhd (KPL-6640), we value your privacy and are committed to protecting your personal data.

This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website or use our travel services.

1. Information We Collect

We may collect the following types of personal data:

a. Personal Information

- Full name
- Contact details (email address, phone number, address)
- Passport and identification details (for travel purposes)
- Payment information (credit/debit card or bank details)
- Emergency contact details

b. Non-Personal Information

- Browser type and version
 - IP address, cookies, and usage data
 - Website analytics data (pages visited, time spent, etc.)
-

2. How We Use Your Information

We use the information collected for the following purposes:

- To process and confirm bookings or reservations
- To issue invoices, receipts, and travel documents
- To communicate important updates, itinerary changes, or offers
- To improve our website, services, and customer experience

- To comply with legal, regulatory, and accounting requirements

We do not sell, rent, or trade your personal information to third parties.

3. Disclosure of Information

We may share your personal information only with trusted third parties necessary to complete your travel arrangements, such as:

- Airlines, hotels, transport providers, and tour operators
- Payment processors and financial institutions
- Government authorities (for visa, customs, or immigration purposes)
- Our business partners or service providers assisting in operations

All third parties are required to handle your data securely and use it only for the intended purpose.

4. Data Protection and Security

We implement strict technical and organizational measures to safeguard your information against:

- Unauthorized access
- Data loss, misuse, or alteration
- Cyber threats and system breaches

Access to personal information is limited to authorized staff only.

5. Data Retention

We retain your personal information only as long as necessary to:

- Fulfil travel or service obligations
- Comply with legal and financial regulations

- Resolve any disputes or claims

Once no longer required, data will be securely deleted or anonymized.

6. Cookies and Website Analytics

Our website uses cookies to improve your browsing experience and analyze site traffic.

You can choose to disable cookies in your browser settings, but some features of the site may not function properly.

We may also use analytics tools (e.g., Google Analytics) to understand user behavior and optimize content.

7. Your Rights

Under the Personal Data Protection Act 2010 (PDPA Malaysia), you have the right to:

- Access and request a copy of your personal data
- Correct or update inaccurate information
- Withdraw consent for processing (where applicable)
- Request deletion of your data (subject to legal obligations)

To exercise these rights, please contact us using the details below.

8. Links to Other Websites

Our website may contain links to third-party websites.

D Asia Travels is not responsible for the privacy practices or content of these external sites.

9. Updates to This Policy

We may update this Privacy Policy from time to time.

Any changes will be posted on this page with an updated “Last Updated” date.

Please review it periodically to stay informed of how we protect your data.

10. Contact Us

If you have questions, concerns, or requests related to this Privacy Policy, please contact us at:

D Asia Travels Sdn Bhd

 No 24-2, Jalan Pusat BCH 1/3, Bandar Country Homes, 48000 Rawang, Selangor, Malaysia

 info@dasiatravels.com